Integrated Scheduling, Documentation, Billing And Marketing
Everything you need to grow your practice in one system

SCHEDULE A DEMO

SCHEDULER
Drag and drop scheduler. See multiple schedules in one screen. Get authorization alerts. Patients get voice, sms, email appointment reminders.

DOCUMENTATION

BILLING
Get paid more, faster with automatic transmission of claims from EMR to billing software. One click claim scrubbing. Automatic posting of ERA. Seamless denial management.

CLEARING HOUSE
Complete clearing house integration, allows online eligibility verification, electronic claim submission to thousands of payors and built-in claim scrubbing to ensure a first pass claims acceptance rate of over 95%.

ACCREDITATION
All clearing house functions are certified by the Electronic Healthcare Network Accreditation Commission (EHNAC). Enjoy the highest level of HIPAA compliance with the prestigious Council for Affordable Quality Healthcare (CAQH) CORE II certification of the billing system.

MOBILE APP
Say goodbye to paper charts, scanners and filing cabinets forever with the free In Touch EMR patient intake app designed for iPad. Enable patients to complete self-intake and upload documents to their online medical chart.

8D Yacenda Drive, Suite 1, Morris Plains, NJ 07950  www.InTouchEMR.com  (800) 421-8442
Seamless Integration Of Scheduling, Billing And Clearing House In One System

Big savings: You only pay for licensed providers. No charge for front desk and billing staff.

SCHEDULE A DEMO

How You Save
Discover how hundreds of practices across the country are dramatically reducing their EMR fees within the first 30 days. Learn how to avoid hidden costs and contracts, since we give you staff licenses for free.

Other EMR Solutions
- Scheduling and Documentation
- Billing and Practice Management

50.00%

50.00%

How You Profit
Market to your patients on autopilot to increase referrals. Automatic email, voice and SMS appointment reminders will improve patient arrival rates and increase revenue.

InTouchEMR
Making EMR Profitable

Online Eligibility and Scheduling
Clinical Documentation and Compliance
Billing and Referral Generation

13.33%
13.33%

FAST, SIMPLE AND EASY
Forget weeks of training. You're up and running in one afternoon with our self-paced video training program.

SCHEDULE A DEMO

IPAD INTAKE
The In Touch EMR app (now available in the Apple app store) boosts front desk productivity by allowing patients to complete their own intake in a simple, intuitive manner and improves front desk efficiency.

SCHEDULE A DEMO

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www.InTouchEMR.com (800) 421-8442
Simple, Fast, Easy Patient Self-Intake with the In Touch EMR iPad App

SAY GOODBYE TO PAPER CHARTS
Say goodbye to paper charts, scanners and filing cabinets forever with the free In Touch EMR patient intake app designed for iPad. Practices using In Touch EMR can simplify the before, during and after practice workflow within minutes of downloading this intuitive app. This app enables patients to complete self-intake and upload documents to their online medical chart. Staff members can check eligibility and market to patients within seconds.

STREAMLINING THE 'BEFORE' PRACTICE WORKFLOW
When patients walk in, the front desk staff hands them an iPad for self-intake. Intuitive screens enable patients of all ages to enter information and complete intake. The integrated use of the built-in iPad camera in the new iPad allows patients to take profile photos and upload documents (medical reports, referral scripts) to their In Touch EMR online medical record with one click.

STREAMLINING THE 'DURING' PRACTICE WORKFLOW
Patient signs a HIPAA agreement to complete intake process and hands iPad back to the staff. The front desk person uses the integrated eligibility verification function to test eligibility with several different service type options. In many cases, this can help avoid the need for a phone call to the insurance company, saving time and boosting practice efficiency. A list of previous eligibility requests for the patient can also be reviewed.

STREAMLINING THE ‘AFTER’ PRACTICE WORKFLOW
The front desk can add / edit communication preferences (email, phone, sms) for the patient, phone, sms appointment reminders and emailed newsletters improve patient compliance and reduce appointment cancellations.

HIPAA COMPLIANCE - MILITARY GRADE PROTECTION
Industry-standard security ensures safety of all patient information. Once the patient intake begins, the app prevents the user from returning to the patient list unless the app is 'unlocked' with a password. All patient data is protected and belongs to the user. The In Touch EMR iPad app is a companion to the In Touch EMR application which can be used on any browser of your choice on a PC or Mac.
Rock Bottom Pricing on Billing Services Can Lower Your Billing Costs up to 20%....
Includes Compliance Modules and Clinical Decision Support for Clinicians and Scheduling, Online Eligibility Verification and Marketing Support for Front Desk Staff

ADD-ONS LIKE SCHEDULING, ONLINE ELIGIBILITY VERIFICATION, CLINICAL DOCUMENTATION, BILLING SOFTWARE AND ACCESS TO YOUR BILLING ACCOUNT MANAGER FOR IN TOUCH BILLING CLIENTS

When you make the right decision and get our billing service, you'll have the option to add on an integrated software suite of EMR, billing software and clearing house services in one integrated solution.
You'll get a dedicated billing account manager who's available to answer your questions about your cash flow and help you identify at least ONE area of improvement to your cashflow each month.

UNPRECEDEDEDENT METRIC ANALYSIS
You know you need to analyze key metrics to grow your practice. We make it easy with the In Touch Biller Pro software, which allows you to track various reports such as:

• Patient Data analysis • Payment Trending,
• Accounts Receivable Data and Trending

In order to be a successful practice, it is important to know where your money is coming from, and how it is being applied to your accounts receivables. We help you keep track of all the payments you receive, and make sure that payments are being applied within an appropriate time frame. You also have the ability to track your adjustments and collections to monitor bad debt and write offs.

TRUSTED AUTHORITY AND QUALITY CONVICTION
All clearing house reports are integrated into the In Touch Biller Pro software. These services are certified by Electronic Healthcare Network Accreditation Commission (EHNAC).
You get the protection of the highest level of HIPAA compliance because we have the prestigious Council for Affordable Quality Healthcare (CAQH) CORE II certification to prove it.

SUCCESS STORY

8D Yacenda Drive, Suite I, Morris Plains, NJ 07950 www.InTouchEMR.com (800) 421-8442
TESTIMONIALS

Moving to In Touch EMR was a process of adjustment, but it was worth it, for several reasons. Not only has the staff at In Touch EMR been proactive in adding new features and responding to support calls and streamlining our billing processes, they have been understanding, professional, polite and patient. The ability to create our own documentation templates, generate professional reports on demand and submit claims to billing with one click has allowed us to streamline our practice. The billing software is extremely versatile – I can review number of claims sent / on hold, payer breakdown, charges per visit and collections per visit. Our biller is able to pull up detailed reports, exactly the way we want. My front desk staff has the ability to track authorizations and create progress note alerts, physician prescription alerts and fax reports to physicians with the click of a button in In Touch EMR. My management is now exploring analytics to identify areas of growth and efficiency and expect to drive our practice further with analytic insights. Best of all, the transition for our entire staff was streamlined and consistent and help was readily available. I like that we are able to talk to someone whenever we need to. If you are looking for a powerful, reliable, and responsive team to help you implement EMR and billing software to grow your practice, look no further than the team at In Touch EMR. We support this therapist owned EMR company wholeheartedly.

Matthew S. Fischer, MSPT
CEO, Fischer Physical Therapy

In my 30+ years as a compliance auditor, author and instructor, I have yet to see an EMR and billing software as comprehensive as In Touch EMR. If you are looking for compliant ICD-10 documentation, and a ‘gold standard’ that can survive auditing, get In Touch EMR. A well-defined workflow for the front desk, clinicians, billers and coders makes this a one-stop shop for quick, compliant documentation and flawless billing. I’m impressed with their HIPAA compliance, PHI protection and data breach prevention protocols. The front desk automation (certification alerts, patient portal, birthday reminders, e-newsletters) and clinician automation (progress note and reevaluation countdown, Auto Text technology, flowsheet templates, tasks and messages) are sufficient to set them apart. They didn’t stop there. The billing automation (claim cleanser, automatic transmission to billing, CCI edits – modifier 59 automation, auto-post ERAs) and the administrator functions (access controls, audit logs, time tracking, productivity metrics) result in an incredible EMR and billing software combination for all clinicians. It’s a no brainer – forget the hype from other products and get In Touch EMR

Cheryl House RMC, CHI
Compliance Auditor, Author, Coder and Instructor at Illinois Valley Community College

Thank you for helping me collect my money in a prompt and timely manner. Your company definitely gets me reimbursed substantially faster than my previous biller and your team is way better at following up on missed or rejected claims. I am satisfied so far and look forward to a positive and productive working relationship.

Michele Gust PT, CSCS
CEO, South Miami Physical Therapy & Pilates
In Touch EMR has emerged as a comprehensive, customizable EMR solution for our growing organization. Support is always there when we need it, the ability to customize options to match our workflow are endless, clinicians find it simple and easy to use, front desk and billing love the integration between documentation and claims and compliance is built-in. This is exactly what we needed and it has boosted our efficiency. Couldn’t have asked for more. In Touch EMR is a leader in web-based EMR for physical therapy private practice. We are so very grateful for your wonderful and personalized care.

Julie Edelman PT, DPT  
Owner, Avanti Therapy

As a certified auditor, I look for cookie-cutter documentation and one-size-fits-all documentation templates. In Touch EMRs unique template builder technology allows clinicians to customize documentation by delivering the flexibility and convenience needed to create an unlimited number of templates. This convinces the auditor of the practice’s commitment to personalized, defensive, medically necessary documentation. Endless documentation is not the solution – the only thing it does is convert clinicians into data entry experts. Quality clinical care is judged based on the individuality and the uniqueness of clinical documentation, and I have never seen a product help providers achieve this better than In Touch EMR.

Patsy Dunson, CPC, CPMA, CHP  
Certified Practice Medical Auditor, Certified HIPAA Compliance Professional

As a new practice owner, I spent a lot of time researching the best software for my standards and needs. I found In Touch EMR to be very organized and simplistic yet effective. Along the way, I got all the help I needed and then some. Their staff has been extremely helpful and proactive in helping us connect all the dots – offering valuable guidance on credentialing, payer enrollment, data transition, training and finally mastery of the product. They tried to go above and beyond every step of the way and have been professional and patient at all times. I was worried about getting myself and my staff trained as we got ready to open our doors. To their credit, they made this relatively stress free. I like the fact that I am able to talk to someone when I need to, and am able to document my way, with immediate billing. Thank you for your availability, guidance, kindness and patience.

I look forward to continue with your products and look forward to future versions. I will be happy to offer any ideas or development as I can along the way. Cash flow is the lifeblood of any practice and I know I am in good hands. I like using the product and have made several templates that suit my style of documentation.

In fact, I have talked to several of my colleagues about this software and I know that at least one of them has just signed up because I walked him through the benefits of it. My practice has come a long way with EMR and billing in a few short weeks and I am confident that In Touch EMR and In Touch Billing can grow and scale with our new practice.

Chad Gindi PT  
Gindi Physical Therapy
I have been using In Touch Biller Pro and In Touch EMR for about 10 months. The Biller system does live eligibility lookup for many payers, and saves my office staff a lot of time when starting a new chart. The EMR system has some excellent customization options, and I can create a flow for the way that I think – not forced into someone else’s workflow.

I have found the staff with the In Touch and Therapy Newsletter group to be very responsive to my needs. There are many improvements each month, and some of the improvements are a direct response to my feature requests. When I need tech support, I have a single representative who always calls me on the same day, and often multiple times per day when necessary.

I have found all of the staff to be very responsive and concerned that any problem be resolved as soon as possible. From my point of view, and for the needs of my practice, there is no comparison.

**Dennis Prickett PT**
Atrium Physical Therapy

We are fairly new to In Touch EMR and In Touch Biller Pro (started beginning of this year) but so far have been happy with both products. What I like about In Touch EMR is the capability it gives you to customize your EMR based on your preference and clinical experiences. We have had no issues with In Touch Biller Pro so far.

One thing that sets them apart is Nitin’s personalized care for his clients. He is always wants to please and make sure you are taken care of every step of the way.

**Arlan Alburo PT**
CEO and Co-Founder, Orthopedic and Balance Therapy Specialists

I was looking for a Practice Management Software that combined both documentation and billing platform systems that work in unison. I had previously tried more complicated systems that made me exhausted at the end of the day. In Touch EMR and In Touch Biller Pro represent a united and unified package that helps the private practice clinician govern a practice. It’s easy to use, it is concise, and it has a plenty of analysis variables to study.

**Sammy K. Bonfim PT**
Partner, Rehabilitation & Performance Center – Macon

I just wanted to send you a quick note on our transition to In- Touch EMR and Biller-Pro. Wow….. What a difference from the way we were doing things. The transition was a lot easier than I thought it would be. Your entire staff has been great and prompt with any questions/problems we had in setting everything up. Pro-Care Rehab thanks you for this.

**William Rumford PT**
Owner, Procare Rehabilitation
In Touch Biller Pro and In Touch EMR certainly have a compelling market footprint to warrant interest from most physical therapy offices. A physical therapist providing treatment and office staff wouldn’t have any trouble navigating through these products, as you simply navigate through the patients chart with tabs just as you would with tabs in a paper chart.

I also love the feature when using both programs together the information we put into In Touch Biller Pro automatically fills in with the In Touch EMR which saves a lot of time and is cost effective. The online in depth training courses offered is what really sets this apart from any other electronic medical records system, which allows you to complete at your own pace. I highly recommend these programs to any one interesting in saving time and money.

Danielle Von Berg
Office Manager, Procare Rehabilitation
IN TOUCH EMR ACHIEVES
ONC HIT 2014 EDITION MODULAR
EHR CERTIFICATION FROM ICSA LABS
IN TOUCH EMR Achieves ONC HIT 2014 Edition Modular EHR Certification from ICSA Labs

Denville, New Jersey - February 11, 2015 – In Touch EMR’s, In Touch EMR, Version 1.0 has achieved ONC HIT 2014 Edition Modular EHR certification, which designates that the software is capable of supporting Eligible Providers with meeting the Stage 1 and Stage 2 Meaningful Use measures required to qualify for funding under the American Recovery and Reinvestment Act (ARRA). In Touch EMR, Version 1.0 was certified on January 22, 2015 by ICSA Labs, an Office of the National Coordinator-Authorized Certification Body (ONC-ACB) and is compliant in accordance with applicable criteria adopted by the Secretary of Health and Human Services (HHS).

“In Touch EMR is one of the only EMR vendors in the rehabilitation space to pass all of the ONC HIT 2014 Edition EHR Certification criteria required to satisfy the Base EHR definition,” said Nitin Chhoda PT, DPT, CEO In Touch EMR.

ICSA Labs, an independent division of Verizon, offers vendor-neutral testing and certification. 2014 Edition ONC HIT Certification is granted to those technologies that are capable of meeting the more rigorous testing criteria developed to support providers and hospitals who wish to demonstrate Stage 2 meaningful use, which focuses on the capability of health IT to deliver higher quality patient care and exchange clinical information securely.

In Touch EMR, Version 1.0's certification number is 150002R00. ONC HIT certification conferred by ICSA Labs does not represent an endorsement of the certified EHR technology by the U.S. Department of Health and Human Services.

In Touch EMR meets the following certification criteria:

Computerized Provider Order Entry § 170.314(a)(1)
Demographics § 170.314(a)(3)
Problem List § 170.314(a)(5)
Medication List § 170.314(a)(6)
Medication Allergy List § 170.314(a)(7)
Clinical Decision Support § 170.314(a)(8)
Transitions of Care § 170.314(b)(1) and (2)
Data Portability § 170.314(b)(7)
Clinical Quality Measures § 170.314(c)(1) through (3)
Privacy and Security § 170.314(d)(1) through (8)
Automated Numerator Recording § 170.314(g)(1)
Safety-Enhanced Design § 170.314(g)(3)
Quality Management System § 170.314(g)(4)

The clinical quality measures to which In Touch EMR Version 1.0 has been certified include:

- CMS 2 - Preventive Care and Screening for Clinical Depression and follow up plan
- CMS 22 - Preventive Care and Screening for High BP and follow up documented
- CMS 68 - Documentation of current medication in the medical records
- CMS 69 - Preventive care and screening - BMI screening and follow up
- CMS 137 - Initiation and engagement of alcohol and drug dependence treatment
- CMS 138 - Preventive care and screening tobacco use - screening and cessation intervention
- CMS 139 - Falls - Screening for future fall risk
- CMS 156 - Use of high risk medications in the elderly
- CMS 165 - Controlling High blood pressure

The additional software relied upon to comply with one or more of the certification criteria include: EMR Direct phiMail Server v1.3 and HashCalc and Meinberg NTP.

The additional types of costs that an eligible provider would pay to implement this EHR module’s capabilities in order to attempt to meet meaningful use objectives and measures include monthly service fees, interface development or configuration fees, integration fees for health information exchange, or third party database products to support patient education or other required patient services.

About In Touch EMR

In Touch EMR is a cloud based electronic medical records software that provides healthcare professionals with scheduling, documentation, billing and marketing in one system. The before, during and after patient experience is streamlined with benefits like instant online eligibility verification, physician certification and progress note alerts, customizable documentation templates, compliance alerts, automatic claims submission, claims scrubbing and denial management.

About ONC Certification

The ONC Certified Health Information Technology (HIT) program tests and certifies that HIT is capable of meeting the 2014 Edition criteria approved by the Secretary of Health and Human Services (HHS). The certifications include Complete EHRs, which meet all of the 2014 Edition criteria for either eligible provider or hospital technology and Modular EHRs, which meet one or more — but not all — of the criteria.

About ICSA Labs

ICSA Labs, an independent division of Verizon, offers third-party testing and certification of security and health IT products, as well as network-connected devices, to measure product compliance, reliability and

#    #    #
IN TOUCH EMR GOES WELL BEYOND HIPAA COMPLIANCE

EMR software should provide interoperability with other EMR systems, clinical-decision support, data portability, clearinghouse integration, accounts receivable tracking, denial management, automated SMS/email/voice follow-up, as well as marketing and referral generation.

- NITIN CHHODA
CLEARDATA SUCCESS STORY

InTouch EMR

Truly In Touch With Their Customers
InTouch EMR

Truly In Touch With Their Customers

Electronic medical records systems have really just started to hit full stride over the past few years. Many providers are IT or software companies with little or no hands-on clinical experience. Few have actual hands-on clinical experience. InTouch EMR, however, was founded by healthcare professionals with an affinity for software. And the fact that cloud provider ClearDATA can say the same thing is exactly what attracted InTouch EMR to becoming a ClearDATA client in the first place.

The Challenge

In an effort to gain market visibility, software companies tend to add features – and thus complexities – to their products to seem more robust. But often, added features merely drive up cost while going largely unused. Such was the case with EMR companies; their products contained unnecessary fluff. And yet, many systems were still incomplete in certain critical areas.

InTouch EMR focused on the features and functionality that matter when it built a software package to meet all the business needs of healthcare providers – EMR, of course, but also scheduling, clinical documentation, billing, practice management, referral generation and marketing.

Because InTouch EMR offers the complete package for helping providers grow their business, it wanted a cloud services provider who could do the same for them. The company’s previous vendor, Amazon Web Services (AWS), was a big name with lots of technology experience, but it lacked clinical expertise and consultative services.

“We consider ourselves a consulting company,” says Nitin Chhoda, CEO of InTouch EMR. “We are not just software our clients can use. We also workshop with them and help them improve their workflow and grow their business. And so we wanted the same from our cloud provider.”
Of course, finding a partner with a reliable infrastructure was paramount. “Data loss is a serious issue and a huge liability,” Chhoda says. “ClearDATA is healthcare focused and HIPAA-compliant, and has all the detection systems to maximize the protection of our data.”

**The Solution**

Chhoda decided to entrust all of his InTouch’s data to ClearDATA with: dedicated cloud-based servers, server replication and offsite data backup, ongoing security risk assessment, server load monitoring and HIPAA protection, including inclusion detection systems, firewall protection, VPN, antivirus protection and military-grade SSL protection.

But perhaps most importantly, InTouch EMR has received the consultative services it has needed. “They needed more than just a hosting solution,” John Hancock, VP of Strategic Channels for ClearDATA says. “They needed a consultative partner that understands the unique needs of healthcare and that can help them grow their business through providing their customers a greater sense of security. ClearDATA’s competency is healthcare security, compliance and cloud services. We understand the needs of patient care, and we are passionate about meeting these needs and improving our industry.”

“We are a true healthcare partner,” he says. “Not only is our cloud purpose-built for healthcare rather than a one-size-fits-all solution marketed to healthcare, but we take on more liability with a business associate agreement as it is intended; a partnership between two companies protecting PHI together and assuming responsibility together.”

And InTouch EMR values that partnership. “ClearDATA understands our needs as a self-funded EMR company,” Chhoda says. “When we were with AWS, we were just another client. ClearDATA understands our strengths and weaknesses, and helps us come up with solutions. That would’ve been like pulling teeth with AWS.”
The Result

InTouch EMR made the switch to ClearDATA in the last quarter of 2014. Chhoda says he is extremely happy with the outcome, highlighting the patience and attention to detail the ClearDATA staff has provided. His customers have taken note of the shift as well.

“Our customers seem confident and secure because of ClearDATA’s HITRUST certification,” he said. “Even though AWS is a bigger name than ClearDATA, the fact that ClearDATA is healthcare-focused and HIPAA-focused, is significant.”

In February 2015, InTouch EMR achieved ONC HIT 2014 Edition Modular EHR certification, which designates that the software is capable of supporting eligible providers in meeting the Stage 1 and Stage 2 Meaningful Use measures required to qualify for funding under the American Recovery and Reinvestment Act.

“The responsibility of an EMR vendor goes well beyond HIPAA compliance,” Chhoda said. “EMR software should provide interoperability with other EMR systems, clinical-decision support, data portability, clearinghouse integration, accounts receivable tracking, denial management, automated SMS/email/voice follow-up, as well as marketing and referral generation. InTouch EMR is committed to exceeding all these standards in partnership with ClearDATA, well into the future.”

Ready for your own success story?
Call (800) 804-6052
Visit www.ClearDATA.com
IN TOUCH EMR FOUNDERS AND TECHNOLOGY PARTNERS IN THE NEWS:
The First Rehabilitation Specific EMR Vendor

ICSALabs certified

Achieved all the ONC HIT 2014 Edition EHR criteria to satisfy the Base EHR definition

2014 Frost & Sullivan Best Practices Award for Cloud Hosting

Hosting standards in compliance, security and performance

HITRUST Common Security Framework (CSF) for regulatory compliance and risk management

HITRUST CSF Certified

Hosting addresses HIPAA compliance, CMS, ISO27001/2, NIST

CNN iReport

CNN iReport - Impact of Obamacare on Private Practice

Our Founders are Mentioned In:

Forbes

How to Re-Engineer The Patient Experience In 2016

Huffington Post

Three Tenets for Getting More "Personal" With Your Patients

ClearDATA Healthcare Compliant Cloud Infrastructure

Nation's only healthcare exclusive cloud computing company.

Prestigious CAQH CORE II clearing house certification

CORE certification - highest level of HIPAA compliance.